

Notice of Intent

MassAbility is publishing this Notice of Intent to extend the existing Hearing Aids RFR – Expiring on June 30th, 2026.

- Document Title: Hearing Aids and Related Devices for MRC Consumers
- COMMBUYS Bid#: BD-18-1071-AO-CON01-21635
- Agency Document Number: MRC Hearing Aids & Related Devices 11-1

Note. Qualified bidders under the existing bid number: BD-18-1071-AO-CON01-21635 will be extended until October 31, 2026.

New RFR

- Document Title: Medical Items & Prosthetics for MassAbility Participants
- COMMBUYS Bid#: BD-26-1071-AO-02021-130710
- Agency Document Number: MBY Medical Items & Prosthetics 26

Note. The new official bid solicitation will be posted on Monday, August 3, 2026. Bidders will be required to respond and become a qualified vendor under this new solicitation in order to provide services to MassAbility participants for state fiscal year 2027 and beyond.

Below is a tentative scope and description. The official scope and description will be made available on August 3, 2026.

Scope and Description

MassAbility is seeking contractors for the purpose of assessing, procuring and repairing any and all medical items and prosthetics under object code F07 in the [Expenditure Classification Handbook](#).

For example, prosthetic and orthopedic devices, hearing aids and related devices, eyewear, dentures to eligible participants of MassAbility including, but not limited to: hearing aids, batteries, ear molds, telecoils, microphones, other components of a hearing aid, and hearing devices. In addition, individual companies are also being solicited to provide hearing devices such as bed shakers, and doorbell signalers. We are also seeking basic prosthetic and orthopedic devices and services for all individuals with disabilities who are participants of MassAbility. All services will be subject to the Fee Schedule set forth by the Massachusetts Executive Office of Health and Human Services with all current and future amendments and regulations. The respondents to this RFR should demonstrate their experience with supplying any or all items to consumers with disabilities.

Quote Submission Method

Online Electronic Quote Submission via COMMBUYS is required. All Interested Vendors and Offerors must submit Quotes online using tools available only to Sellers registered in COMMBUYS. COMMBUYS provides Seller registration functionality at no charge. To register, go to www.COMMBUYS.com and click on the “Register” link on the front page. All Interested Vendors and Offerors who are awarded a contract resulting from this Notice, if any, will be required to maintain an active account during the duration of the Contract, by reviewing their registration information regularly and maintaining its accuracy.

COMMBUYS Quote Submission Training and Instructions

The following resources are provided to assist Interested Bidders in submitting Quotes:

- An online job aid on [How to Create a Quote](#);
- Webcast video on [How to Find Bids \(Solicitations\) and Submit Quotes \(Responses\) through COMMBUYS](#);
- Instructor-led trainings (ILT) and live webinar sessions on “How to Locate and Respond to Bids” may also be available. Check the [OSD Training Courses](#) schedule for Sellers/Business Entities for available locations, dates and times. Note that space is limited and pre-registration for trainings is required to attend. Follow instructions on the course schedule to register.

COMMBUYS Support

Technical assistance is available during the procurement process. Every effort is made to respond to inquiries within one business day.

- **Website:** Go to www.mass.gov/osd/commbuys and select the COMMBUYS Resource Center link offered under Key Resources.
- **Email:** Send inquiries to the COMMBUYS Helpdesk at COMMBUYS@state.ma.us
- **Telephone:** Call the COMMBUYS Help Desk at 1-888-MA-STATE (1-888-627-8283). The Help Desk is staffed from 8:00 AM to 5:00 PM Monday through Friday Eastern Standard or Daylight time, as applicable, except on federal and state holidays.